

# Hallmark Floors Total Floor Care

ABC Vinyl Recoat System For Surface Guardian Basic & Pro



# Getting Started

Prior to recoating Hallmark Floors Luxury Vinyl or Premium Vinyl products the surface must be tested for the presence of both Acrylic Polish and/or Paste Wax. If paste wax is detected the floor cannot be recoated with the ABC System.

# Testing and Removal Procedure for Acrylic Polish

### Testing to Determine the Presence of an Acrylic Polish

- 1. Find multiple inconspicuous areas on the floor for testing.
- 2. Use the *Acrylic Testing Kit* and choose multiple areas on the floor for testing; these areas should be spread out, providing a "snapshot" of the entire floor. Locate the *Acrylic Wax Testing Agent* in the Hallmark Floors Resilient Testing Kit.
- 3. Apply a few drops of solution on test areas and wait 1 minute.
- 4. Using a clean white rag wipe up solution.
- 5. From various angles, look for visible gloss differences between the test spot and the rest of the floor.
- 6. If acrylic polish is detected it will need to be stripped prior to the application of Hallmark Floors ABC Luxury Vinyl Recoat System.

### Procedure for the Removal of Acrylic Polish

Using Armstrong® New Beginnings® stripper.

- 1. Vacuum floor with canister vacuum with a soft brush attachment. If an upright vacuum is used, *beater bar and brush must be in the off position.*
- 2. Use in a well-ventilated area.
- 3. Wear Rubber Gloves.
- 4. Avoid contact with eyes, knees and skin.
- 5. Wear eye protection.
- 6. Using a sponge mop apply liberally over a 3' x 3' area.
- 7. While still wet, scrub with a nylon brush.
- 8. Take up with sponge mop or cloth, rinse & wring out sponge. mop frequently to remove as much of the product as possible.
- 9. Rinse floor thoroughly with clean, warm water. Rinse & wring out sponge mop frequently to ensure full removal of stripper. Change water multiple times to ensure rinse water is clean and that all stripper has been removed.
- 10. Repeat testing process to ensure complete removal of acrylic polish. If polish is still present, repeat the stripping process.
- 11. Wait until floor is completely dry prior to proceeding with Hallmark Floors ABC Vinyl Recoat System.
- 12. (See Armstrong® New Beginnings® packaging for full product information and warnings.)

#### Testing to Determine the Presence of Paste Wax

- 1. Find multiple inconspicuous areas on the floor for testing.
- 2. Clean a test area with TrueClean® Hardwood & LVT Cleaner.
- 3. Apply a few drops of mineral spirits to the cleaned area. Allow to stand for 3 minutes.
- 4. Using a clean white towel, wipe up the mineral spirits. If towel shows a brown or yellow waxy residue, the floor has been waxed with Paste Wax.

NOTE: Hallmark ABC Vinyl Recoat System is incompatible with Paste Wax, and so cannot be used on Paste-Waxed floors.

### Testing to determine presence of incompatible finish.

In the event the floor has been refinished with another polyurethane based coating system, or is from a manufacturer other than Hallmark Floors, a test must be conducted in a small, inconspicuous area. A 2' x 2' area should be coated to check for proper adhesion. This can be done by stripping a small section of the floor and then performing the entire ABC process on the test area.

Do not proceed with recoat if the finish layer is worn down past the wood grain/pattern/color. If it is, contact Hallmark Floors for specific recommendations.

# ABC System Components:



# **Product Overview**

(After testing for the presence of Acrylic or Paste Wax)

- <u>Step One:</u> Hallmark Prime A deep cleans and etches the surface of the Hallmark LVT/PVP Plank or Tile. Or prepares an existing coat of Hallmark Protect C finish on an LVT/PVP Plank or Tile floor for an additional coat of protection.
- <u>Step Two:</u> Hallmark Prepare B neutralizes and removes any residue left behind by Hallmark Prime A.
- <u>Step Three:</u> Hallmark Protect C, combined with C<sup>2</sup> Hardener, provides commercial-grade protection to the newly-prepared surface of the floor. Apply to floor with micro fiber roller.

# Prime A – Step One

PLEASE READ ALL INSTRUCTIONS AND SAFETY DATA SHEETS BEFORE USING.

Coverage 1600-1800 sq.ft per gallon.

# **PREPARATION:**

Remove all loose particles and dust with a non-treated dust mop or vacuum. Remove any glue left over from installation, as per adhesive manufacturer's recommendation.



#### **APPLICATION - Wet Abrade:**

**1. Spray Hallmark Prime A:** Spray directly onto a workable section of floor. Immediately begin wet-scrubbing via 175-rpm buffer and 2 stacked 320-grit maroon conditioning pads. Do no more than 50 sq. ft. at a time.



**2. Abrade sides and ends by hand:** Remove the center hole of the buffing pad and abrade, by hand, all sides and ends of floor that buffer cannot reach.

**3. Wipe Up Prime A:** Immediately after scrubbing this area, remove wet debris with a non-treated microfiber mop dampened with



Prime A. Once the mop gets soiled, wring, rinse and repeat. Once the wet residue has been removed, continue to the next section, until the floor is completely scrubbed and mopped.

• Switch pad sides every 500 sq. ft., and replace after

1000 sq. ft.

Repeat the process over the rest of the floor, until it is free of scuff marks, dirt and other contaminants. Make sure to overlap treated areas so the entire floor is consistently and completely wet scrubbed and mopped.

# **APPLICATION - Dry Abrade:**

**4. When the floor is dry:** Abrade with a clean, new maroon 320-grit conditioning pad on the buffer. Use 2 stacked pads to better contour to the floor.



- Switch pad sides every 300 sq. ft., for a total of 600 sq. ft. per pad.
- Switch the top with the bottom pad after 600 ft2. Flip it after 300 sq. ft., and do another 300 sq. ft.
- Introduce additional pads as needed.

Note that, for both the wet and dry abrasion steps, any areas untouched by the buffer must be abraded/wet-scrubbed by hand: corners, beveled edges, etc.

#### 5. Thoroughly vacuum the floor: Proceed to Prepare B.

Note: The floor must be coated with Protect C within 2 hours of finishing the Prime A, Prepare B steps. If the entire floor cannot be recoated within 2 hours due to size, etc., work in sections, as per the instructions provided above.

### TECHNICAL DATA: DO NOT DILUTE.

#### рН: ~7

Storage: Store between 5-25°C (40-80°F). Protect from freezing.

Shelf Life: 3 years from date of manufacture in unopened original packaging under recommended storage conditions.

Disposal: Do not pour surplus down the drain; dispose of in accordance with local regulations.

#### **KEEP FROM FREEZING!**

DO NOT TAKE INTERNALLY! KEEP OUT OF REACH OF CHILDREN!

#### CAUTION!

PRECAUTIONS: Do not breathe vapors or spray mist. Use with adequate ventilation. Wear an appropriate, properly-fitted respirator (NIOSH/ MSHA-approved) in areas where TLV is exceeded. Do not ingest. Avoid contact with eyes, skin and clothing. Wash thoroughly after handling. Keep container closed when not in use.

FIRST AID: In case of eye contact, flush immediately with water and get medical attention; for skin, wash thoroughly with soap and water.

If affected by inhalation, remove to fresh air. If swallowed, drink 1-2 glasses of water to dilute; do not induce vomiting. Get medical attention.

# Hallmark Prepare B – Step Two

PLEASE READ ALL INSTRUCTIONS AND SAFETY DATA SHEETS BEFORE USING.

Coverage 1600-1800 sq.ft per gallon.

Hallmark Prepare B is a neutral, ready-to-use (do not dilute) cleaning agent for use on Hallmark Floors LVT and PVP, after the application of Hallmark Floors Prime A. To be immediately followed by the application of Hallmark Floors C Protect.

Hallmark Prepare B will neutralize any remaining Hallmark Prime A, and remove any dust soil from the prep process without leaving behind streaks or haze..

# PREPARATION:

**1. Transfer to Spray Bottle:** Transfer Hallmark Prepare B to a generic spray bottle; label the bottle "Prepare B."

**2. Prime A - Complete and Successful:** Ensure that the Hallmark Prime A process has been successfully completed, and that there will be enough time to apply Hallmark Protect C within the 2 hour time window (starting AFTER Prime A ends).

**3. Spray Mist on Floor:** Spray Hallmark Prepare B on floor and clean via clean, non-treated



oor and clean via clean, non-treated microfiber mop. Rinse, wring micro fiber mop head and repeat

micro fiber mop head and repea until the entire floor is finished (aim for 4' x 4' areas between rinsing/wringing). Do not wait



until the mop is completely soiled before rinsing, or risk just spreading soil around the floor. Make sure to overlap areas so the entire floor is completely and consistently clean. Be sure to hit edges, and other hardto-reach areas by hand.

4. Disposable Surgical Booties: Place

booties over shoes to keep from contaminating surface with dirt. Readily available at retail stores.



**5. Second Light Cleaning:** After surgical booties are on shoes, lightly treat the floor a second time with Hallmark Prepare Y to remove any footprints from the floor.

TECHNICAL DATA: DO NOT DILUTE.

Content: Water, ethoxylated hydrocarbons.

рН: ~7

Shelf Life: 5 years from date of manufacture in unopened original packaging under recommended storage conditions.

Storage: Store between 5-25°C (40-80°F).

Disposal: Do not pour surplus down drain; dispose of in accordance with local regulations.

KEEP FROM FREEZING! DO NOT TAKE INTERNALLY! KEEP OUT OF REACH OF CHILDREN!

CAUTION! / PRECAUTIONS: Do not ingest. Avoid contact with eyes, skin and clothing. Keep container closed when not in use.

FIRST AID: In case of eye contact, flush immediately with water. May upset stomach if ingested – dilute with 1-2 glasses of water, do not induce vomiting.

# Hallmark Protect C – Step Three

# PLEASE READ ALL INSTRUCTIONS AND SAFETY DATA SHEETS BEFORE USING.

Coverage 270 -540 sq.ft. per gallon.

Hallmark Protect C is a commercialgrade, ceramic-fortified waterborne finish with excellent adhesion, clarity and durability, designed to both restore and add life to Hallmark LVT & PVP flooring.



Hallmark Protect C is Comprised of two parts, C1 and C2, which are mixed together prior to application.

**PREPARATION:** Ensure that the both the Hallmark Prime A and Prepare B processes have been successfully completed, and that there will be enough time to apply Hallmark Protect C within the 2 hour time window (starting AFTER Prime A ends).

# **APPLICATION:**

**1. Prepare C1:** Shake Hallmark Protect C1 jug vigorously for 60 seconds

**2. Mix C1 & C2:** Add hardener (Protect C2; entire bottle), and then shake mixture for 2-3 minutes. Let the jug sit for 15-20 minutes after adding C2. This allows the finish to fully crosslink. Use of finish before it fully crosslinks can leave streaks in the floor. Leave cap off jug while cross linking.

NOTE: The mixture must be used within 4 hours, and cannot be reactivated.

**3. Small Batch:** (For less than 1 gallon, add Protect C2 to Protect C1 in a 1:10 ratio).

**4. Adding Paint Strainer:** Remove plastic strainer from bottle and wrap with mesh paint strainer for extra prevention from over-catalyzed particles from escaping onto floor. These are available in any paint or home improvement store. Place back into jug and trim the mesh strainer back flush with the opening.

### 5. Disposable Surgical Booties: Place

booties over shoes to keep from contaminating surface with dirt. Readily available at retail stores.



### 6. Applying Finish: Apply a coat of the

Hallmark Protect C1-C2 mixture (hereafter Protect C) using an 8-10mm microfiber roller.

- Pour a line of finish across the wood grain pattern at the end of floor. Using roller, roll across grain at the wall. Roll back across finish, always ending in the direction of the wood grain.
- Pour additional line of finish several feet away, and roll the finish onto floor, while staring at wall.
- Avoid Lap Marks: Caution must be used to lift the roller at the end of each pass. This prevents a build up of finish and inconsistences in finish thickness.
- Overlap last row slightly to ensure complete coverage.

**7. Dry Time:** Expect 1-3 hours dry time. For light traffic floors, one coat of Protect C is recommended. The best application method is to use finish strokes or passes "with the grain pattern" of the LVT.

**8. Additional Coats:** Apply 1-2 additional coats of Protect C for higher-traffic floors. As long as each successive coat of Protect C is applied within 24 hours, there is no need to abrade between coats, unless there has been foot traffic or spills in the interim. In this case, abrade with 2 stacked 320- grit maroon conditioning pads, and then vacuum before applying the next coat. Protect C-coated floors may be lightly used after 24 hours, and rugs and heavy furniture replaced in 72 hours.

#### CLEANING AND MAINTENANCE:

Use Hallmark TrueClean® Wood and LVT cleaner to keep newly Protect C-coated LVT floors looking their best. Do not clean or use Hallmark Floors Surface Guardian Refresher on the floor before it is fully cured (72 hours).

#### TECHNICAL DATA:

Dry Time: ~1 hour for base coat; 1-3 hours for subsequent coats. Light

foot traffic only for 24 hours; rugs and furniture at 72. Do not clean until 72 hours after final coat.

Full Cure: 3 days. Content: Water, ceramic silica, polyurethane dispersion and butyl diglycol.

VOC: 173 g/L.

Shelf Life: 12 months from date of manufacture in unopened, original packaging under recommended storage conditions.

Storage: Store between 5-25°C (40-60°F). Protect from freezing.

Clean Up: Water clean-up.

Disposal: Do not pour surplus down the drain; dispose of in accordance with local regulations.

KEEP FROM FREEZING! DO NOT TAKE INTERNALLY! KEEP OUT OF REACH OF CHILDREN!

#### CAUTION! DO NOT DILUTE

PRECAUTIONS: Do not breathe vapors or spray mist. Use with adequate ventilation. Wear an appropriate, properly-fitted respirator (NIOSH/ MSHA-approved) in areas where TLV is exceeded. Do not ingest.

Avoid contact with eyes, skin and clothing; wear appropriate protective clothing like glasses and gloves. Wash thoroughly after handling. Keep container closed when not in use.

FIRST AID: In case of eye contact, flush immediately with water and get medical attention; for skin, wash thoroughly with soap and water. If affected by inhalation, remove to fresh air. If swallowed, drink 1-2 glasses of water to dilute; do not induce vomiting. Get medical attention.

# Protect C2 – Finish Cross-Linker

PLEASE READ ALL INSTRUCTIONS AND SAFETY DATA SHEETS BEFORE USING.

- Crosslinking agent for Protect C1 commercial finish for Hallmark LVT floors.
- Ensure that all previous ABC system steps have been followed up until the application of Protect C.
- After vigorously shaking Protect C1 for 1 minute, add entire contents of Protect C2 and shake mixture an additional 2-3 minutes. Let sit 15-20 minutes.
- Apply mixture to floor.
- Short Batch: (For less than 1 gal. quantities, mix Protect C2 with Protect C1 in a 1:10 ratio).

# TECHNICAL DATA:

Single Coat Coverage: 60-80 m2 (500-700 ft2) per jug.

Dry Time: ~1 hour for base coat; 1-3 hours for subsequent coats. Light foot traffic only for 24 hours; rugs and furniture at 72. Do not clean until 72 hours after final coat.

Full Cure: 3 days.

Content: prepolymer isocyanate hardener, DPM (Dipropylene Glycol Methyl Ether). Protect C VOC: 200 g/L.

Shelf Life: 12 months from date of manufacture in unopened, original packaging under recommended storage conditions.

Storage: Store between 5-25°C (40-60°F). Protect from freezing.

Clean Up: Water clean-up.

Disposal: Do not pour surplus down the drain; dispose of in accordance with local regulations.

#### KEEP FROM FREEZING! DO NOT TAKE INTERNALLY! KEEP OUT OF REACH OF CHILDREN!

### CAUTION!

PRECAUTIONS: Do not breathe vapors or spray mist. Use with adequate ventilation. Wear an appropriate, properly-fitted respirator (NIOSH/ MSHA-approved) in areas where TLV is exceeded. Do not ingest.

Avoid contact with eyes, skin and clothing; wear appropriate protective clothing like glasses and gloves. Wash thoroughly after handling. Keep container closed when not in use.

FIRST AID: In case of eye contact, flush immediately with water and get medical attention; for skin, wash thoroughly with soap and water. If affected by inhalation, remove to fresh air. If swallowed, drink 1-2 glasses of water to dilute; do not induce vomiting. Get medical attention.